RMA FORM

TEKTRON®
Reliable Engineering, Futuristic Design

Return Material Authorization (RMA) Number:

Authorized Shipping Account: Techno USA LLC

Freight Service: FedEx

CUSTOMER INFORMATION

Company: | Contact Person:

Customer: | Phone:

Address:

City: | State: | Zip: | US

PURCHASE INFORMATION

Techno Invoice Number: | Sales Rep.:

PRODUCTS TO BE RETURNED

Part Number	Description	Quantity	Unit

Reason for Return: (please be specific, include if request is for a replacement or credit upon return.)

** Customers without terms will be required to pay for replacements if they wish to have the product advanced; shipped prior to the RMA item return. The customer's account will receive a credit for the RMA items once the product is returned. Net 30 customers have the 30 day term to return the RMA items. Replacement invoices will become due at the 30 day term of when replacements were shipped if RMA items are not returned **

Shipping Address Label* (Unless otherwise specified via email communication)

1580 Boggs Road, #500, Duluth, GA-30096 Attn: RMA Department

Note: All the materials mentioned above have no commercial value. Credits/Replacements will be approved only after the product has been deemed to have a manufacturer defect upon Manufacturer's inspection. All damage claims must be made within 10-15 days of product receipt to be approved for a credit or replacement. Pictures may be required at any time. *The unit price is based off of the original purchase price.* Customer may be subject to a 15% restocking fee.

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